

NOTICE

MEANINGFUL ACCESS

AND EQUAL OPPORTUNITY

Fielmann Vision Care provides meaningful access and equal opportunity to every person regardless of race, color, national origin, age, disability or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)). Fielmann Vision Care does not exclude people or treat them less favorably because of race, color, national origin, age, disability or sex.

- Fielmann Vision Care provides free aids and services to people with disabilities to communicate effectively with us such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Fielmann Vision Care provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written or audio in other languages

If you need these services, contact Fielmann Vision Care HIPAA Privacy Office (Contact information below).

If you believe that Fielmann Vision Care has failed to provide these services or discriminated in another way, you can file a grievance with:

HIPAA Privacy Office
700 Pilgrim Way, Green Bay WI 54304
1-866-369-HIPA (4472) / TTY number-711
Fax No. 1-920-429-4444
ShopkoPrivacyOffice@shopko.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Privacy Office is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, by mail at U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201, by phone at 1-800-868-1019, 1-800-537-7697 (TDD) or by email at OCRMail@hhs.gov.

Complaint forms are available at - <https://www.hhs.gov/ocr/office/file/index.html>

ATTENTION: If you do not speak English, language assistance services are available to you free of charge. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 1-855-886-2901 or ask a staff member. If you are deaf or hard of hearing, please ask a staff member for assistance.

<p>Arabic خدمات المساعدة تنبيه: إذا لم تكن تتحدث اللغة الإنجليزية، فيمكن تقديم عنها أحد الموظفين مجاناً. اسأل اللغوية لك.</p>	<p>Korean 참고: 영어를 모르시면 언어 지원 서비스를 무료로 이용하실 수 있습니다. 직원에게 문의하십시오.</p>
<p>Czech POZOR: Pokud nemluvíte anglicky, jsou vám jazykové asistenční služby k dispozici zdarma. Požádejte zaměstnance.</p>	<p>Polish UWAGA: Jeśli nie mówisz po angielsku, usługi pomocy językowej są dla Ciebie dostępne za darmo. Zapytaj członka personelu.</p>
<p>German ACHTUNG: Wenn Sie kein Englisch sprechen, stehen Ihnen sprachliche Unterstützungsdienste kostenlos zur Verfügung. Fragen Sie einen Mitarbeiter.</p>	<p>Portuguese (Brazilian) ATENÇÃO: Se você não fala inglês, serviços de assistência para idiomas estão disponíveis gratuitamente. Pergunte a um membro da equipe.</p>
<p>Spanish (USA) ATENCIÓN: si no habla inglés, tiene a su disposición servicios de asistencia lingüística sin costo alguno. Pregúntele a un miembro del personal.</p>	<p>Russian ВНИМАНИЕ! Если вы не говорите по-английски, вам будут бесплатно предоставлены услуги перевода. Обратитесь к сотруднику.</p>
<p>French ATTENTION : Si vous ne parlez pas l'anglais, des services d'assistance linguistique sont à votre disposition gratuitement. Consultez un membre du personnel.</p>	<p>Vietnamese CHÚ Ý: Nếu bạn không nói tiếng Anh, bạn có thể sử dụng dịch vụ hỗ trợ ngôn ngữ có sẵn miễn phí. Hãy trò chuyện với một nhân viên.</p>
<p>Hindi ध्यान दें: यदि आप अंग्रेजी नहीं बोलते हैं, तो भाषा सहायता सेवाएं आपके लिए नि:शुल्क उपलब्ध हैं। स्टाफ के किसी सदस्य से पूछें।</p>	<p>Chinese (T-US) 注意: 如果你不会说英语, 可以免费获得语言协助服务。 请向一名职员求助。</p>
<p>Hmong Yog koj tsis paub lus Askiv, qhia rau cov neeg ua haujlwm paub. Peb maj pag nrhiav ib tus neeg ua txhais lus Hmoob rau koj.</p>	<p>Tagalog PAUNAWA: Kung hindi ka nagsasalita ng Ingles, makakakuha ka ng mga serbisyo para sa tulong sa wika nang walang bayad. Magtanong sa staff.</p>
<p>Italian ATTENZIONE: Se non parli inglese, puoi usufruire gratuitamente dei servizi di assistenza linguistica. Chiedi a un membro dello staff.</p>	<p>Somali FIIRO GAAR AH: Haddii aadan ku hadlin Ingiriisiga, adeegyada kaalmada luqadda ayaa lagu heli karaa lacag la'aan. Kaliya weydii xubin shaqaale.</p>